

Department of
Alcoholic Beverage Control

“Going for the Goals”

Monthly Performance Measurements

Annual Report for July 2011 – June 2012
“What Gets Measured – Gets Done”

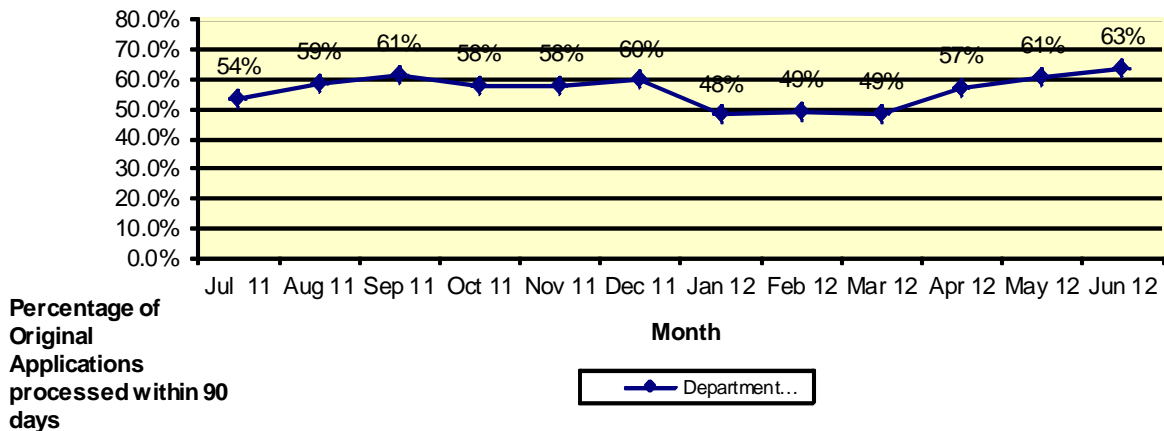


Jacob Appelsmith, *Director*

Licensing Performance Measurement:

1. Percentage of **original** applications processed within **90 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This adjusted measurement is the strategic objective from action plans L-1-1- (1, 2, & 3). The Department's goal is to reach 75% in this area.¹

District Office	Jul 11	Aug 11	Sep 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12
Fresno	50%	52%	36%	73%	27%	54%	56%	58%	55%	47%	77%	38%
Oakland	68%	78%	55%	59%	67%	53%	42%	60%	44%	61%	58%	54%
Redding	63%	64%	100%	0%	79%	86%	69%	33%	83%	85%	88%	100%
Sacramento	76%	70%	79%	56%	48%	65%	66%	51%	71%	60%	63%	81%
Salinas	42%	67%	53%	31%	50%	50%	50%	50%	43%	43%	39%	71%
San Francisco	21%	33%	56%	48%	44%	53%	41%	33%	33%	42%	48%	65%
San Jose	56%	44%	60%	50%	47%	40%	35%	44%	21%	56%	50%	82%
Santa Rosa	76%	68%	71%	79%	73%	70%	64%	68%	66%	79%	83%	76%
Eureka	100%	100%	100%	100%	100%	100%	75%	100%	100%	100%	80%	100%
Stockton	86%	70%	75%	55%	58%	78%	71%	70%	65%	80%	78%	86%
Yuba City												
Bakersfield	33%	88%	44%	69%	67%	63%	55%	86%	33%	78%	75%	78%
Monrovia	55%	67%	56%	67%	53%	63%	50%	25%	44%	71%	47%	64%
LA/Metro	41%	10%	43%	32%	38%	35%	30%	22%	47%	32%	52%	29%
LB/Lakewood	64%	46%	90%	36%	71%	40%	25%	30%	43%	50%	25%	71%
Palm Desert	44%	80%	88%	81%	89%	79%	50%	57%	27%	57%	33%	44%
Riverside	52%	60%	63%	61%	37%	56%	41%	43%	52%	63%	67%	50%
San Diego	6%	17%	8%	29%	13%	28%	8%	0%	29%	21%	18%	31%
San Marcos	59%	75%	87%	94%	84%	75%	53%	42%	33%	56%	62%	78%
Santa Ana	37%	35%	43%	71%	56%	59%	27%	38%	28%	48%	56%	42%
Ventura	64%	36%	64%	62%	50%	53%	58%	67%	67%	47%	69%	67%
San Luis Obispo	50%	80%	33%	68%	89%	69%	55%	39%	64%	63%	61%	45%
Van Nuys	39%	47%	47%	57%	33%	44%	38%	44%	25%	25%	71%	44%
Dept. Average	54%	59%	61%	58%	58%	60%	48%	49%	49%	57%	61%	63%

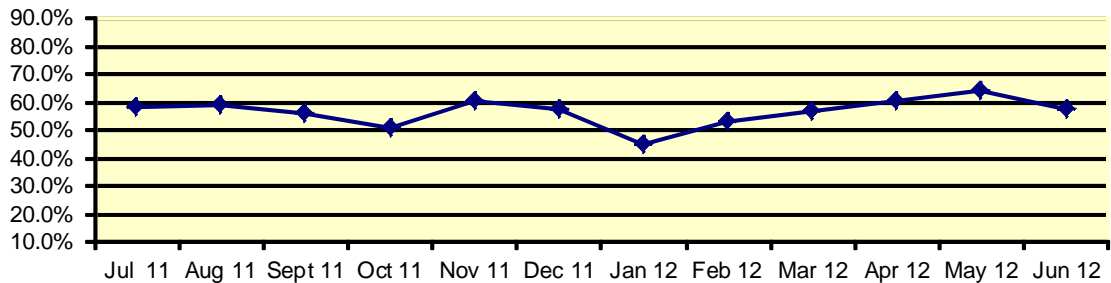


¹ Measurement report has a margin of error +/- 3%.

Licensing Performance Measurement:

2. Percentage of **person-to-person transfer** applications processed within **75 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This adjusted measurement is the strategic objective for action plans L-1-2- (1, 2, & 3). The Department’s goal is to reach 75% in this area.²

District Office	Jul 11	Aug 11	Sept 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12
Fresno	56%	63%	47%	50%	42%	60%	52%	52%	72%	68%	58%	36%
Oakland	76%	53%	60%	57%	74%	60%	41%	64%	58%	65%	64%	59%
Redding	38%	53%	78%	33%	57%	80%	53%	40%	100%	50%	50%	82%
Sacramento	77%	67%	42%	52%	53%	46%	39%	52%	61%	26%	62%	76%
Salinas	48%	64%	14%	33%	50%	15%	25%	58%	56%	55%	58%	56%
San Francisco	15%	44%	51%	21%	50%	43%	29%	12%	18%	42%	63%	33%
San Jose	65%	58%	63%	63%	77%	43%	46%	71%	42%	75%	55%	60%
Santa Rosa	81%	64%	63%	67%	61%	80%	39%	68%	48%	50%	73%	50%
Eureka	100%	100%	100%	100%	100%	100%	75%	100%	100%	100%	83%	100%
Stockton	64%	89%	88%	43%	65%	92%	58%	82%	61%	56%	86%	77%
Yuba City												
Bakersfield	46%	83%	71%	73%	82%	100%	63%	88%	53%	55%	71%	57%
Monrovia	54%	68%	50%	58%	58%	65%	63%	40%	78%	77%	79%	62%
LA/Metro	41%	60%	58%	47%	67%	55%	43%	51%	42%	67%	54%	42%
LB/Lakewood	46%	52%	50%	44%	70%	59%	21%	67%	44%	59%	58%	56%
Palm Desert	78%	80%	40%	33%	50%	56%	64%	57%	67%	33%	36%	53%
Riverside	64%	45%	64%	59%	56%	41%	31%	33%	53%	66%	84%	55%
San Diego	46%	40%	26%	36%	20%	18%	10%	32%	40%	42%	40%	26%
San Marcos	56%	67%	33%	50%	83%	35%	44%	50%	50%	67%	92%	60%
Santa Ana	46%	41%	50%	54%	51%	45%	39%	27%	52%	50%	62%	71%
Ventura	55%	60%	44%	60%	33%	50%	50%	46%	46%	92%	50%	67%
San Luis Obispo	80%	67%	50%	50%	56%	78%	54%	42%	67%	82%	67%	57%
Van Nuys	56%	72%	62%	42%	75%	46%	56%	43%	41%	52%	56%	36%
Dept. Average	59%	59%	56%	51%	60%	58%	45%	53%	57%	60%	64%	58%



Percentage of Per-to-Per Transfer Applications processed within 75 days

Month

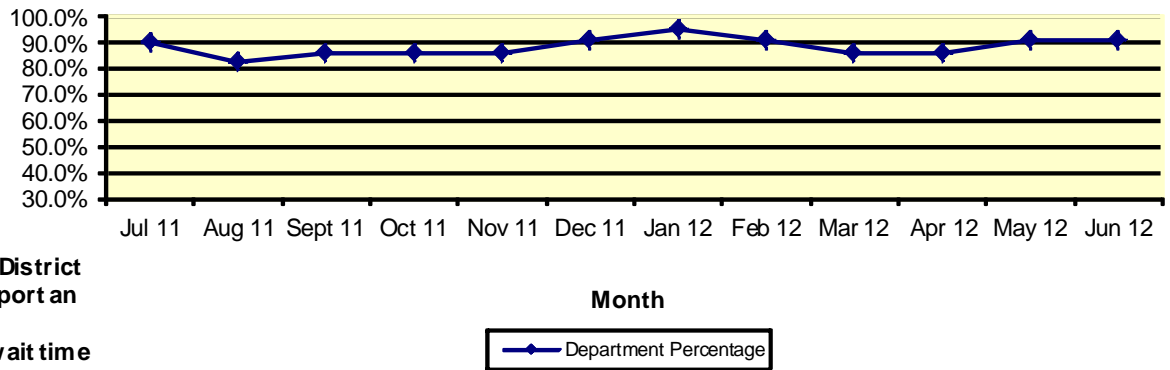
—●— Department Average

² Measurement report has a margin of error of +/- 3%.

Licensing Performance Measurement:

3. Percentage of District Offices that report an application appointment wait time of five business days or less. This adjusted measurement is the strategic objective for action plans L-1-3- (1, 2, & 3). The goal is to reach 90% in this area.

District Office	Jul 11	Aug 11	Sept	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12
Fresno	2	6	6	5	3	3	4	5	0	2	2	3
Oakland	0	0	0	0	0	0	0	0	0	0	1	1
Redding	20	20	20	5	6	7	2	1	14	10	10	7
Sacramento	5	5	5	1	1	1	1	2	1	1	1	3
Salinas	1	0	0	1	0	1	1	1	0	1	1	1
San Francisco	0	0	0	0	0	0	0	0	0	0	1	1
San Jose	1	1	1	1	0	1	1	1	0	1	1	1
Santa Rosa	6	1	1	1	1	1	1	1	1	1	1	1
Eureka	1	1	1	1	1	1	2	7	1	1	2	1
Stockton	1	3	2	1	2	5	5	2	2	1	1	2
Yuba City	5	5										
Bakersfield	1	0	1	1	2	2	2	1	1	0	1	1
Monrovia	3	6	7	8	2	0	6	0	8	6	3	3
LA/Metro	0	0	0	0	1	1	1	0	0	0	0	0
LB/Lakewood	1	1	1	1	1	1	1	1	0	0	0	0
Palm Desert	1	2	1	1	1	1	1	1	1	1	1	1
Riverside	4	1	6	11	9	5	5	1	3	1	5	5
San Diego	7	6	5	6	6	6	5	7	6	8	7	10
San Marcos	1	1	4	1	2	2	1	1	1	2	2	4
Santa Ana	0	0	0	0	0	0	0	0	0	0	0	0
Ventura	1	0	0	0	0	0	1	1	2	2	2	2
San Luis Obispo	3	2	1	2	4	1	1	2	2	1	3	4
Van Nuys	1	1	1	0	1	1	1	0	0	3	2	2
Dept. Percentage	90%	83%	86%	86%	86%	91%	95%	91%	86%	86%	91%	91%



Percentage of District Offices that report an application appointment wait time of five business days or less

Licensing Performance Measurement:

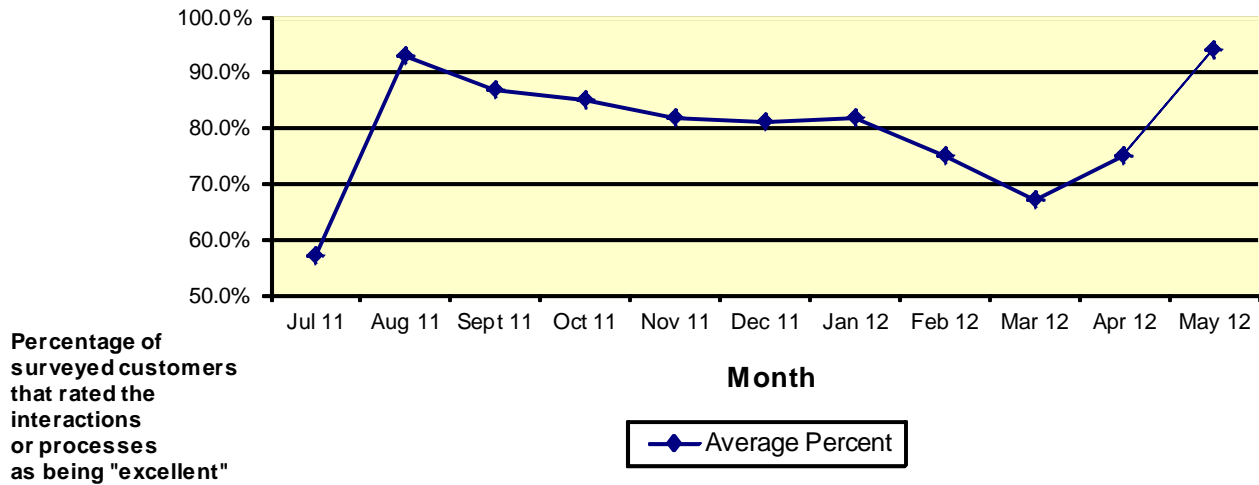
4. Percentage of surveyed customers that rated the consistency of interactions/process across offices as being “excellent.” This measurement is the strategic objective for action plans L-2-1-(1, 2, 3, & 4). The goal is to reach 90% in this area.

The Customer Survey form was revised in October 2005 to include this measurement.

The current Customer Survey measured the following:

- Q-3. Staff was courteous and professional.
- Q-4. Staff was responsive to your needs.
- Q-5. Staff was able to answer all of your questions.
- Q-6. Staff’s information was appropriate.
- Q-7. Staff properly applied the regulations, policies, and procedures.
- Q-8. Overall, my experience with ABC was positive.
- Q-9. There is consistency in the services and information provided by the different District Offices.

Percentages	Jul 11	Aug 11	Sept 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May	Jun 12
Question #3	83%	94%	100%	100%	100%	100%	90%	89%	83%	75%	100%	100%
Question #4	67%	94%	100%	100%	100%	86%	90%	84%	83%	75%	100%	92%
Question #5	67%	94%	100%	100%	100%	86%	75%	77%	75%	75%	80%	83%
Question #6	83%	88%	100%	100%	100%	78%	90%	89%	75%	75%	100%	100%
Question #7	33%	93%	80%	63%	56%	67%	67%	63%	58%	75%	100%	83%
Question #8	33%	93%	75%	63%	44%	75%	67%	63%	50%	75%	100%	82%
Question #9	33%	93%	50%	71%	63%	71%	71%	60%	45%	75%	75%	82%
Average %	57%	93%	87%	85%	82%	81%	82%	75%	67%	75%	94%	89%

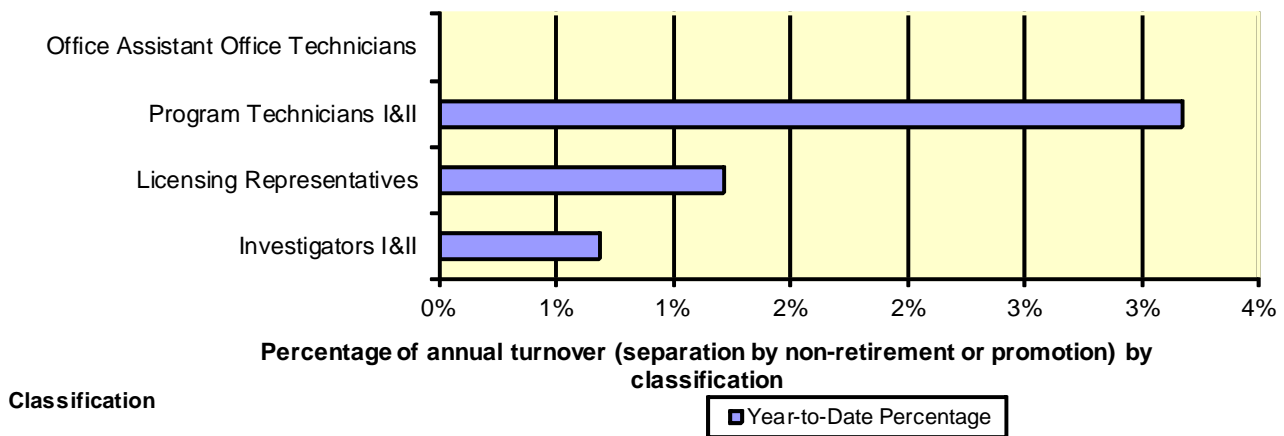


Licensing Performance Measurement:

5. The percentage of annual turnover (separation by non-retirement) by classification. This is a relevant performance measurement № 7, for action plans L-1-1, L-1-2, and L-1-3.

Measured by the number of separations:

Department Totals	Positions ^[3]	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD	YTD %
Investigators I&II	145	0	0	0	0	0	0	0	0	0	0	1	0	1	1%
Licensing Representatives	82	0	0	1	0	0	0	0	0	0	0	0	0	1	1%
Program Technicians I&II	63	0	0	0	0	0	0	0	2	0	0	0	0	2	3%
Office Assistant Office Technicians	20	0	0	0	0	0	0	0	0	0	0	0	0	0	0%

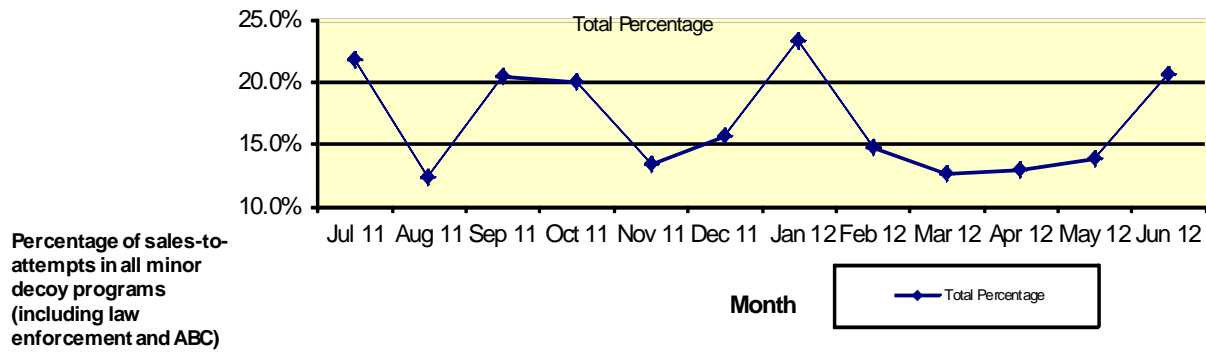


³ Indicates the number of authorized positions by classification at the beginning of the 2010/11 fiscal year.

Enforcement Performance Measurement:

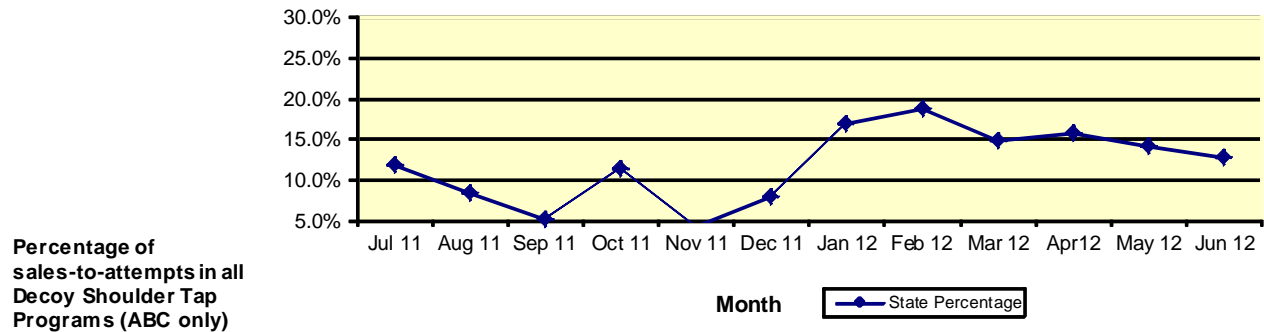
6. Percentage of sales-to-attempts in all minor decoy programs (including law enforcement and ABC). This measurement is the strategic objective for action plans E-1-1- (1, 2, & 3). The goal is to decrease by 10% in this area.

	Jul 11	Aug 11	Sep 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12
ABC Premises Visited	205	319	29	40	43	263	87	128	59	70	79	25
ABC Violations	49	39	9	9	4	46	20	23	10	13	17	9
ABC's Percentage	21.4%	12.2%	31.0%	22.5%	9.3%	17.5%	23.0%	18.0%	16.9%	18.6%	21.5%	36.0%
Local Premises Visited	9	19	152	25	76	63	42	83	20	62	108	38
Local Violations	3	3	28	4	12	5	10	8	0	4	9	4
Local's Percentage	33.3%	15.8%	18.4%	16.0%	15.8%	7.9%	23.8%	9.6%	0.0%	6.5%	8.3%	10.5%
Total Premises Visited	238	338	181	65	119	326	129	211	79	132	187	63
Total Violations	52	42	37	13	16	51	30	31	10	17	26	13
Total Percentage	21.8%	12.4%	20.4%	20.0%	13.4%	15.6%	23.3%	14.7%	12.7%	12.9%	13.9%	20.6%



7. Percentage of sales-to-attempts in all Decoy Shoulder Tap programs (ABC only). This is measurement № 4 from objective for action plans E-1-1 and E-1-2.

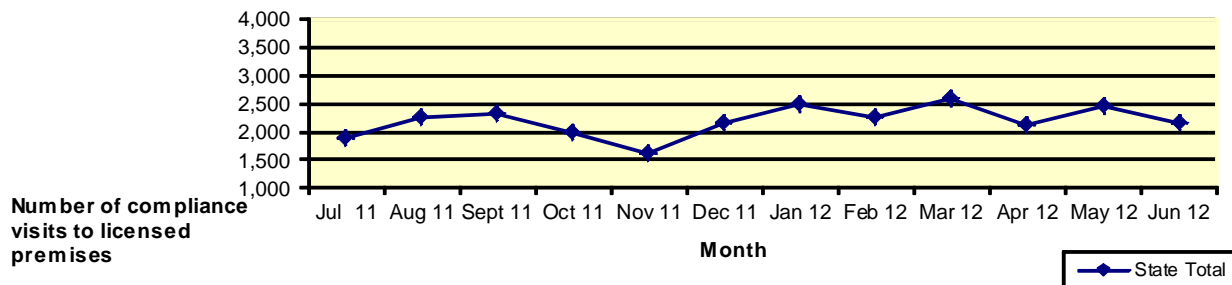
	Jul 11	Aug 11	Sep 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12
State Percentage	11.9%	8.4%	5.2%	11.4%	4.3%	7.8%	16.8%	18.8%	14.9%	15.7%	14.2%	12.7%



Enforcement Performance Measurement:

8. Number of compliance visits to licensed premises. This measurement is the strategic objective for action plans E-1-2-(1, 2, & 3). The goal is to increase the number of visits by 5% in this area. (Refer to General Order 2005-02 for the definition of a compliance visit).

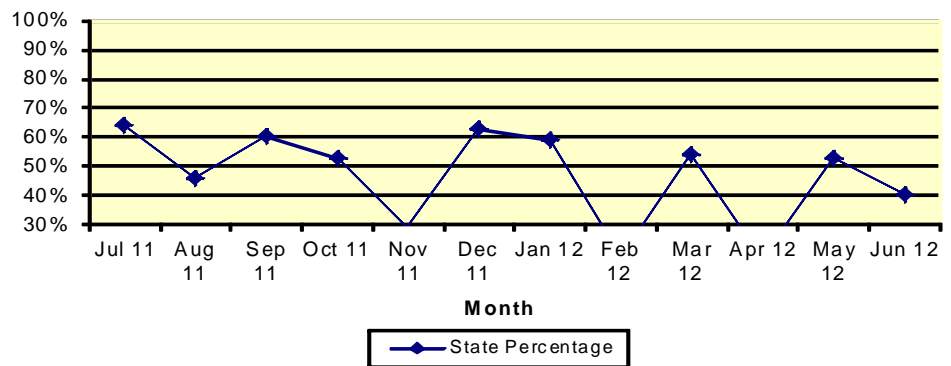
District	Jul 11	Aug 11	Sept 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12
TEU	0	0	0	0	0	0	0	0	0	0	0	0
Northern SOU	137	140	41	60	65	317	239	155	256	310	303	335
Southern SOU	45	29	26	4	3	5	6	30	25	11	29	12
Northern Div.	174	459	426	432	197	273	318	396	335	300	239	215
Fresno	87	59	33	25	46	68	93	30	182	56	71	78
Oakland	49	64	39	28	51	63	35	35	83	66	62	56
Redding	78	56	78	111	70	32	153	149	110	117	98	98
Sacramento	165	104	102	119	40	108	147	161	78	145	167	157
Salinas	23	32	24	57	22	42	26	55	41	38	20	16
San Francisco	46	21	29	19	37	38	45	92	64	44	65	36
San Jose	28	42	8	38	4	33	37	41	70	37	30	78
Santa Rosa	64	61	59	106	76	93	104	61	47	30	47	116
Eureka	1	1	1	1	1	2	1	1	1	1	1	2
Stockton	71	32	60	42	45	34	34	38	54	69	98	54
Yuba City	22	27	0	0	0	0	0	0	0	0	0	0
Southern Div.	51	326	296	258	196	339	308	213	183	89	184	108
Bakersfield	40	56	50	50	60	60	70	54	67	50	40	47
Monrovia	31	11	188	43	20	34	43	40	48	39	84	89
LA/Metro	96	54	120	120	46	91	113	0	136	45	94	0
LB/Lakewood	71	46	119	60	71	36	72	70	61	102	99	106
Palm Desert	50	25	56	55	19	39	45	73	49	14	51	72
Riverside	123	195	106	42	37	76	77	58	104	79	130	59
San Diego	16	5	73	27	23	41	26	37	92	120	99	105
San Marcos	37	12	52	21	37	19	77	27	64	66	102	21
Santa Ana	109	76	94	23	71	73	87	69	154	85	92	70
Ventura	62	97	88	60	63	80	72	91	37	92	84	70
San Luis Obispo	124	107	57	105	142	49	70	56	26	7	43	54
Van Nuys	85	101	88	67	174	120	177	232	218	108	118	106
State Total	1,885	2,238	2,313	1,973	1,616	2,165	2,475	2,264	2,585	2,120	2,450	2,160



Enforcement Performance Measurement:

9. The percentage of Priority 1 complaints for which investigations are initiated within 30 calendar days. This adjusted measurement is the strategic objective for action plans E-2-1-(1, & 2). The goal is to reach 90% in this area. (Refer to General Order 2005-04 for the guidelines for Priority 1 complaints).

District	Jul 11	Aug 11	Sep 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12
Fresno	100%	50%	50%	67%	0%	67%	80%	0%	na	20%	40%	100%
Oakland	29%	0%	33%	33%	0%	100%	50%	50%	0%	20%	0%	100%
Redding	33	100%	0	0%	na	100%	0%	na	100%	na	100%	20%
Sacramento	na	na	na	na	na	na	na	na	na	na	na	na
Salinas	na	na	na	na	na	na	na	na	na	na	na	na
San Francisco	14%	0%	100%	0%	25%	25%	50%	43%	33%	na	40%	0%
San Jose	na	na	na	na	na	na	na	na	na	na	0%	na
Santa Rosa	na	na	na	na	na	na	na	na	na	na	na	na
Eureka	na	na	na	na	na	na	na	na	na	na	na	na
Stockton	na	na	na	na	na	na	na	na	na	na	na	na
Yuba City												
SOU North	100%	na	80%	na	na	na	100%	100%	na	na	na	na
TEU	na	na	na	na	na	na	na	na	na	na	na	na
Bakersfield	50%	0%	71%	0%	0%	0%	na	0%	100%	0%	100%	25%
Monrovia	100%	na	na	na	0%	na	na	na	na	na	100%	na
LA/Metro	na	na	na	na	na	na	na	na	na	na	na	na
LB/Lakewood	60%	100%	0%	0%	100%	na	33%	0%	0%	33%	40%	0%
Palm Desert	na	na	na	na	na	na	na	na	na	na	na	na
Riverside	na	0%	na	na	na	0%	na	na	na	na	na	na
San Diego	na	na	na	na	na	na	na	na	na	na	na	na
San Marcos	33%	100%	na	100%	0%	100%	0%	0%	na	na	na	na
Santa Ana	100%	100%	57%	100%	75%	50%	na	na	na	na	na	100%
Ventura	na	na	na	na	na	na	na	na	na	na	na	na
San Luis Obispo	90%	0	0%	na	na	na	na	na	na	na	na	na
Van Nuys	100%	na	100%	100%	na	100%	na	0%	100%	na	100%	na

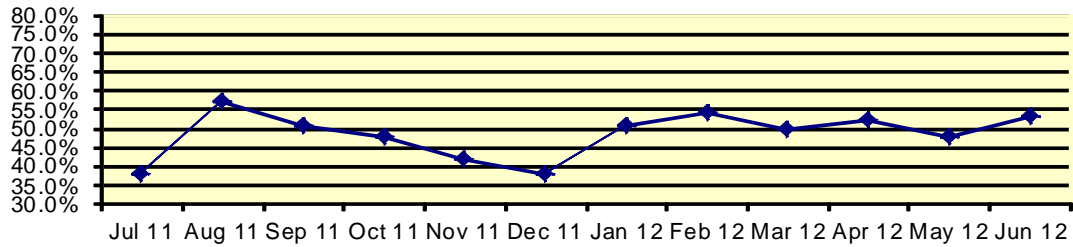


Percentage of Priority 1 complaints for which investigations are initiated within 30 calendar days

Enforcement Performance Measurement:

10. The percentage of accusations processed by district offices (from date of violation or receipt date of report from police department to the date the accusation package is received by the Hearing and Legal Unit) within 80 days. This adjusted measurement is the strategic objective for action plans E-2-2- (1, & 2, 3, & 4). The goal is to reach 80% in this area.

District	Jul 11	Aug 11	Sep 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12
Fresno	0%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	na
Oakland	53%	83%	67%	88%	82%	22%	0%	50%	71%	25%	50%	70%
Redding	na	0%	na	0%	0%	100%	0%	67%	20%	57%	71%	25%
Sacramento	42%	35%	50%	25%	16%	0%	33%	33%	61%	50%	50%	43%
Salinas	100%	100%	100%	100%	100%	100%	25%	100%	na	na	na	0%
San Francisco	38%	100%	56%	57%	100%	0%	56%	50%	22%	67%	30%	71%
San Jose	0%	0%	100%	na	50%	0%	100%	100%	na	100%	33%	0%
Santa Rosa	50%	80%	67%	90%	67%	100%	67%	50%	67%	33%	100%	50%
Eureka	100%	0%	100%	na	na	na	na	na	50%	100%	75%	na
Stockton	33%	50%	33%	0%	67%	100%	67%	50%	33%	0%	33%	0%
Yuba City												
Bakersfield	14%	0%	0%	na	40%	67%	63%	40%	50%	0%	67%	na
Monrovia	50%	50%	17%	0%	0%	33%	100%	75%	33%	0%	na	0%
LA/Metro	na	na	na	na	na	na	na	na	na	na	na	na
LB/Lakewood	20%	0%	0%	0%	0%	0%	50%	0%	33%	0%	0%	13%
Palm Desert	0%	na	na	0%	na	na	0%	100%	0%	na	na	na
Riverside	25%	na	100%	100%	0%	75%	na	100%	20%	0%	0%	100%
San Diego	0%	0%	0%	0%	33%	33%	na	33%	na	na	33%	33%
San Marcos	0%	na	na	0%	na	na	100%	100%	100%	100%	75%	100%
Santa Ana	100%	0%	25%	0%	0%	0%	20%	0%	0%	0%	0%	0%
Ventura	50%	60%	50%	na	67%	na	0%	36%	46%	50%	0%	0%
San Luis Obispo	67	50%	67%	67%	75%	100%	67%	82%	80%	67%	60%	100%
Van Nuys	20%	57%	60%	50%	33%	100%	100%	50%	88%	100%	71%	50%
State Percentage	38.0%	57.0%	51.0%	48.0%	42.0%	38.0%	51.0%	54.0%	50.0%	52.0%	48.0%	53.0%



Percentage of accusations processed within 80 days

Month
◆ State Percentage

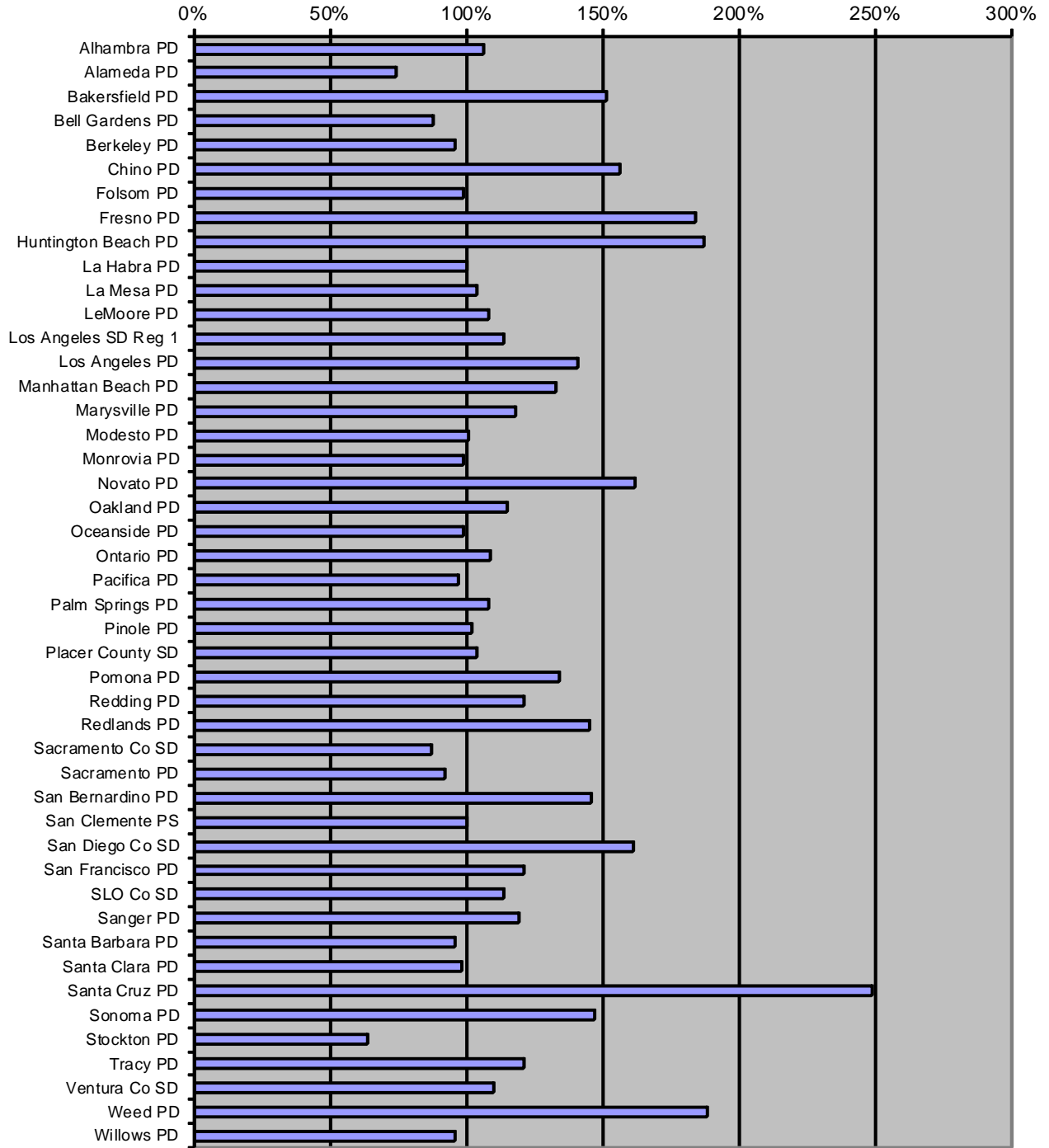
GAP (Grant Assistance Program) Performance Measurement:

11. The percentage of grant recipients that meet 100% of their stated grant objectives. This measurement is the strategic objective for action plans G-1-2. The goal is for 90% of the grantees to reach 100% of their stated objectives.

	Jul 11	Aug 11	Sep 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Mar 12	Apr 12	May 12	Jun 12	YTD%
Alhambra PD	0%	19%	23%	14%	6%	18%	3%	7%	6%	3%	7%	0%	106%
Alameda PD	5%	0%	0%	0%	12%	15%	3%	6%	15%	6%	6%	6%	74%
Bakersfield PD	33%	27%	12%	2%	5%	11%	10%	12%	11%	7%	11%	10%	151%
Bell Gardens PD	2%	19%	19%	11%	9%	3%	13%	2%	4%	0%	6%	0%	88%
Berkeley PD	0%	13%	8%	14%	12%	5%	0%	3%	10%	31%	0%	0%	96%
Chino PD	0%	3%	26%	10%	8%	17%	0%	27%	29%	6%	11%	19%	156%
Folsom PD	7%	11%	8%	3%	3%	0%	18%	0%	13%	3%	18%	15%	99%
Fresno PD	3%	9%	23%	31%	29%	11%	5%	11%	17%	23%	20%	2%	184%
Huntington Beach PD	14%	6%	16%	28%	23%	14%	10%	25%	14%	10%	20%	7%	187%
La Habra PD	0%	23%	19%	6%	0%	6%	13%	6%	10%	6%	11%	0%	100%
La Mesa PD	0%	2%	2%	8%	8%	14%	4%	0%	40%	0%	13%	13%	104%
LeMoore PD	0%	7%	13%	7%	13%	0%	7%	20%	7%	7%	27%	0%	108%
Los Angeles SD Reg 1	18%	8%	6%	14%	4%	10%	11%	9%	15%	6%	6%	7%	114%
Los Angeles PD	11%	10%	10%	8%	22%	9%	6%	6%	15%	15%	18%	11%	141%
Manhattan Beach PD	1%	18%	19%	5%	7%	6%	11%	26%	11%	5%	22%	2%	133%
Marysville PD	5%	15%	24%	32%	0%	0%	11%	8%	11%	7%	0%	5%	118%
Modesto PD	17%	7%	7%	11%	0%	11%	2%	6%	4%	0%	18%	18%	101%
Monrovia PD	0%	10%	10%	13%	0%	3%	3%	10%	23%	0%	27%	0%	99%
Novato PD	6%	17%	8%	8%	14%	23%	7%	12%	19%	12%	19%	17%	162%
Oakland PD	3%	20%	15%	14%	2%	1%	6%	3%	3%	23%	11%	14%	115%
Oceanside PD	0%	5%	11%	17%	2%	8%	13%	5%	9%	0%	22%	7%	99%
Ontario PD	1%	2%	9%	6%	13%	13%	12%	8%	10%	9%	24%	2%	109%
Pacifica PD	5%	13%	8%	5%	5%	5%	0%	0%	3%	33%	17%	3%	97%
Palm Springs PD	4%	4%	7%	14%	4%	11%	7%	11%	21%	14%	0%	11%	108%
Pinole PD	0%	0%	0%	13%	0%	25%	13%	0%	13%	0%	25%	13%	102%
Placer County SD	0%	1%	3%	0%	8%	4%	14%	20%	20%	33%	1%	0%	104%
Pomona PD	0%	15%	24%	27%	7%	19%	0%	6%	9%	7%	8%	12%	134%
Redding PD	0%	7%	1%	6%	14%	3%	6%	2%	8%	19%	28%	27%	121%
Redlands PD	4%	11%	17%	9%	7%	24%	15%	9%	19%	4%	19%	7%	145%
Sacramento Co SD	0%	5%	8%	6%	3%	1%	1%	19%	11%	16%	6%	11%	87%
Sacramento PD	6%	15%	14%	5%	3%	1%	3%	26%	7%	10%	1%	1%	92%
San Bernardino PD	5%	15%	15%	9%	7%	6%	0%	10%	37%	15%	17%	10%	146%
San Clemente PS	3%	17%	5%	15%	15%	3%	15%	12%	10%	0%	5%	0%	100%
San Diego Co SD	22%	8%	21%	26%	11%	4%	19%	13%	21%	6%	4%	6%	161%
San Francisco PD	10%	8%	10%	13%	12%	5%	8%	17%	14%	6%	11%	7%	121%
SLO Co SD	25%	0%	19%	0%	8%	16%	0%	0%	8%	21%	14%	3%	114%
Sanger PD	7%	21%	12%	5%	5%	5%	8%	5%	15%	7%	5%	24%	119%
Santa Barbara PD	0%	0%	15%	19%	8%	21%	16%	4%	4%	9%	0%	0%	96%
Santa Clara PD	10%	7%	12%	11%	7%	5%	9%	6%	18%	1%	3%	9%	98%
Santa Cruz PD	13%	6%	0%	88%	0%	29%	17%	17%	29%	17%	33%	0%	249%
Sonoma PD	42%	4%	13%	8%	8%	0%	13%	8%	13%	4%	17%	17%	147%

Agency

Percentage



Series1